



***2004/2005 Hurricane Claims - Update***  
***Claims Task Force***  
***February 26, 2008***

# Hurricane Claim Activity Report

## Citizens New and Re-Opened Claims Since 6/18/07 as of 1/31/08

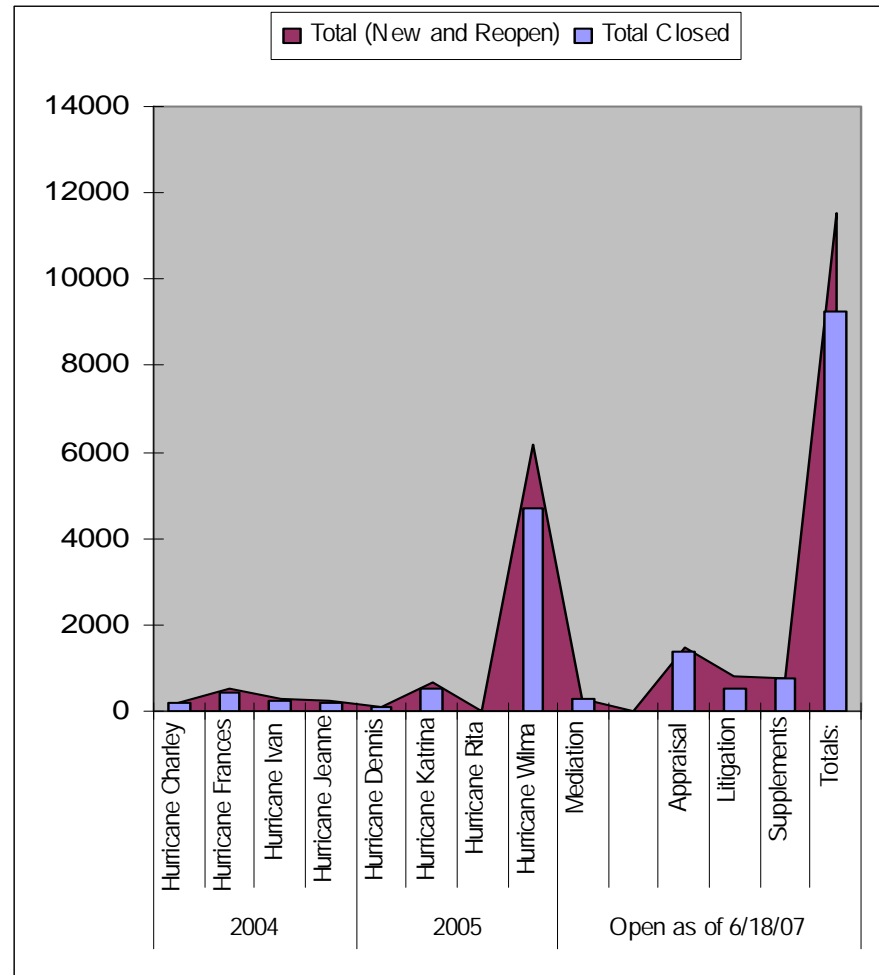
Event Year	Event Name	Total [New + Reopen]	Total New	Total Reopen	Total Closed
2004	Hurricane Charley	195	8	187	167
	Hurricane Frances	512	27	485	417
	Hurricane Ivan	283	16	267	214
	Hurricane Jeanne	246	15	231	194
2005	Hurricane Dennis	103	13	90	77
	Hurricane Katrina	667	67	600	523
	Hurricane Rita	21	1	20	16
	Hurricane Wilma	6,173	1,136	5,037	4,678
<b>Totals:</b>		<b>8,200</b>	<b>1,283</b>	<b>6,917</b>	<b>6,286</b>

## 2004/2005 Open Claims – Update Mediation, Appraisal, Litigation and Supplements/Others as of 1/31/08

Claim Location	Open Claims as of 6/18/2007	Closed	Still Pending	Percent Closed
Mediation	290	271	19	93%
Appraisal	1,482	1,398	84	94%
Litigation	789	542	247	69%
Supplements/ Others	769	739	30	96%
<b>Total</b>	<b>3,330</b>	<b>2,950</b>	<b>380</b>	<b>89%</b>

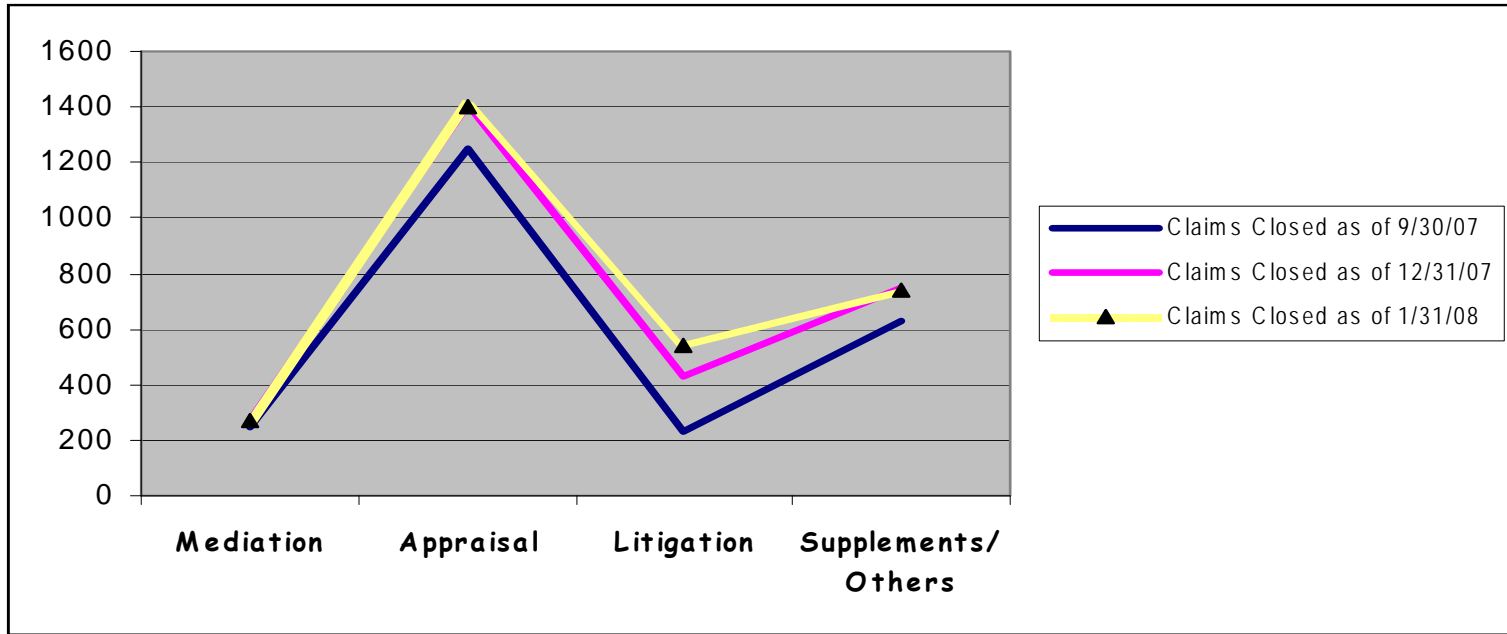
# Total New & Re-Opened Claims closed as of 1/31/08

Event Year	Event Name	Total (New and Reopen)	Total Closed
2004	Hurricane Charley	195	167
	Hurricane Frances	512	417
	Hurricane Ivan	283	214
	Hurricane Jeanne	246	194
2005	Hurricane Dennis	103	77
	Hurricane Katrina	667	523
	Hurricane Rita	21	16
	Hurricane Wilma	6,173	4,678
Open as of 6/18/07	Mediation	290	271
	Appraisal	1,482	1,398
	Litigation	789	542
	Supplements	769	739
	<b>Totals:</b>	<b>11,530</b>	<b>9,236</b>



# Mediation, Appraisal, Litigation and Supplements/Others

Claims Closed as of 9/30/2007, 12/31/2007 and 1/31/08



Claim Location	Claims Closed as of 9/30/07	Claims Closed as of 12/31/07	Claims Closed as of 1/31/08
Mediation	244	272	271
Appraisal	1,247	1,408	1,398
Litigation	230	426	542
Supplements/ Others	626	749	739
<b>Total</b>	<b>2,347</b>	<b>2,855</b>	<b>2,950</b>