



File Assessments

Summary of Results

2007 Quarter 03

Summary Information:

| <u>Average Number of Days From:</u> | <u>Lozano</u> | <u>ISAC</u> | <u>NCA</u> | <u>C/L</u> | <u>York</u> | <u>Average</u> |
|---------------------------------------|---------------|-------------|------------|------------|-------------|----------------|
| CA Assignment to Adjuster Assignment: | 0 | 0 | 1 | 1 | 1 | 0.6 |
| Assignment to Insured Contact: | 2 | 1 | 2 | 1 | 1 | 1.4 |
| Assignment to Inspection: | 1 | 11 | 7 | -- | -- | 6.3 |
| Assignment to Initial Report: | 7 | 15 | 15 | -- | -- | 12.3 |
| Final Report to Closed Date: | 25 | 23 | 19 | 26 | 33 | 25.2 |
| Assignment to Closed Date: | 41 | 47 | 44 | 31 | 46 | 41.8 |
| Total Claims Reviewed: | 10 | 10 | 10 | 10 | 10 | 0 |